



## Awards and Certifications

*CompuCom is proud to have earned the following industry awards and certifications.*

*CompuCom Systems is a leading IT outsourcing company providing infrastructure management services, application services, systems integration and consulting services, as well as the procurement and management of hardware and software. With more than 20 years of IT experience, CompuCom employs more than 11,000 highly skilled associates who have earned a combined total of more than 60,000 industry certifications company-wide. As experts in workplace services, CompuCom's unique Integrated Infrastructure Management™ (IIM) solution reduces costs, increases productivity and helps clients gain maximum value from information.*

**CompuCom**<sup>®</sup>  
The Leading IT Outsourcing Specialist

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- **Gartner Magic Quadrant Leader**
  - Positioned as a Leader in Gartner's "North American Desktop Outsourcing Services and Help Desk Outsourcing Services," 2005, 2006, 2007, 2008 and 2009 Magic Quadrant
- **Top Network LAN WAN Management Outsourcer**
  - Named the top provider of network outsourcing for 2006 and 2007, Brown-Wilson Group survey
  - Ranked in top 50 global IT outsourcing companies in 2008, Brown-Wilson Group survey
- **Service Capability and Performance (SCP) Certification**
  - One of two companies to achieve Service Capability and Performance (SCP) certification for 11 consecutive years
- **Microsoft Partner of the Year**
  - Awarded the Partner of the Year Award for Operational Excellence by Microsoft Corporation, 2003, 2004, 2005, 2006, 2007 and 2008
- **Named "Top Services Partner of the Year" by Cisco Canada in 2008**
- **Forrester Research's Wave**
  - Named a "Strong Performer" in Forrester Research's Wave™ Report on the Integrated Service Desk and Desktop Outsourcing Market (2006)
- **Symantec Partner of the Year**
  - Received Large Account Reseller Partner of the Year Award from Symantec Corporation
- **Achieved a certification of Excellence in Service Operations (ESO) from the Service & Support Professionals Association for field support of HP Personal Systems (2007)**
- **Ranked as ITSM Best-in-Class leader by Aberdeen in 2008**
- **ISO 9001:2000 & ISO 20000 certified; broad ITIL and Six Sigma certifications**
- **Microsoft Premier certifications**
  - Gold Certified Partner for Support Services, Enterprise Management and Security Solutions
  - Certified Professional (MCP) for Technology Implementation
- **Cisco Systems Gold Certified Partner**
  - Cisco Advanced Routing and Switching Specialization
  - Cisco Advanced Unified Communications Specialization
  - Cisco Advanced Wireless LAN Specialization
  - Cisco Advanced VPN and Security Specialization
- **Certified Information Systems Security Professional (CISSP)**
- **Service & Support Professionals Association (SSPA) Hall of Fame Lifetime Achievement Award for receiving the Software Technical Assistance Recognition Award (STAR)**
- **CompTIA A+ certification (90%+ of all field service associates)**
- **CompuCom's internal service desk, customer service, technical troubleshooting, and client-specific certifications (100% of all service associates)**

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Learn more about CompuCom and our comprehensive services.  
Visit us online at [CompuCom.com](http://CompuCom.com) or call us at +1 800.225.1475 today.

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