

COMPUCOM ENVIRONMENTAL POLICIES AND REPORT

CompuCom has a small ecological footprint. It is a service provider for and value-added reseller of finished Information Technology (IT) products and operates only a few large facilities, along with many virtual workers and service-related home offices. CompuCom primarily purchases finished IT goods from manufacturers of IT products, including IBM, Toshiba, Dell, Hewlett-Packard, among many others. Each of these suppliers conforms to published corporate policies regarding environmental protection.

CompuCom ascribes to and is acutely aware of Computing Technology Industry Association's (CompTIA) many environmental initiatives, such as recycling and proper end-of-life disposal of computer and electronics products. Environmental studies concluded that about 13 percent of obsolete computers and electronic equipment in the U.S. are disposed of in an Environmental Protection Agency (EPA)-compliant manner. CompuCom is committed to EPA-compliant and environmentally responsible handling of retired IT assets and champions this cause with its clients.

Training for Environmental Issues

All CompuCom technicians undergo CompTIA training where personnel are taught full awareness of safety and prevention in terms of working with hazards and any items that require special disposal procedures to comply with environmental guidelines. Preventive maintenance training covers preventive maintenance products, procedures, environmental hazards, and precautions necessary to employ when working on desktop computer systems.

Environmentally-Friendly Packaging

CompuCom uses two different types of packaging in its distribution centers. The first is a polyethylene air bag system which contains an air-inflated recyclable bag that is used as void fill in all over-pack boxes. These bags contain at least 12 percent recycled product. The second is a paper-based void fill packaging system that uses a heavy-duty, paper-based product. This product contains at least 50 percent recycled product and is also 100 percent recyclable.

Transportation

CompuCom's shipping software optimizes shipments to the best carrier and service level, depending on shipment size, delivery time and carrier transit times, reducing transportation emissions and costs. Daily shipping reports are reviewed to build multi-order consolidations to final destinations.

Corporate Initiatives

Corporate associates have easy access to recycling bins for paper, plastic and aluminum products. Approximately 80 percent, or about two tons per month, of all collected material is recycled. Spent toner cartridges are returned to the respective manufacturer for processing. Where applicable, CompuCom uses equipment that is Energy Star qualified or an equivalent. Additionally, CompuCom has installed variable speed drives on each of its air handlers to ensure the highest efficiency with the

heating and cooling ventilation systems. The examples below demonstrate just a few results of our corporate initiatives:

- Our Corporate headquarters recycles nearly 30 tons of paper, plastic containers, and aluminum cans annually.
- We recycled 6 tons of office paper, 175 tons of corrugated paper and reused numerous boxes at our Paulsboro facility for just one project.
- CompuCom's Houston operation was recently recognized again by the Houston-Galveston Area Council's (H-GAC) Commute Solutions division for having the Best Telework Program. CompuCom is the first company in the Houston area to be recognized more than once in this category. This award is based on the increased success of CompuCom's virtual office (work at home) program since the first time we won this award in 2008.

CompuCom's virtual office program in the Houston area has made an impressive impact on the local environment. Using measurement tools provided by NuRide, Inc., the statistics show that CompuCom Houston's virtual associates are on track to reduce the number of trips to and from work by approximately 20,079 by the end of 2011. This will also reduce the number of commuting miles from roads and freeways by 821,444 miles, saving an average of 47,514 gallons of gasoline, and reducing the amount of toxic emissions from the atmosphere by 467 tons.

- CompuCom meets the National Standard of Excellence in commuter benefits, a standard created by the U.S. Environmental Protection Agency and is designated *Best Workplaces for Commuters*SM. Best Workplaces for Commuters demonstrates that alternatives to drive-alone commuting, such as transit, carpools and teleworking are economically beneficial, yielding value to workers, employers, and our environment.

Goals for 2012

CompuCom has established goals for our Corporate Headquarters for reducing waste, increasing recycling and cutting Scope 2 greenhouse gas emissions.

- Reduce solid waste by 5% in 2012 based on 2011 baseline measurements
- Reduce Scope 2 Greenhouse gas emissions by 5% in 2012
- Increase recycling by 7% in 2012

CompuCom is committed to achieving these goals and our PlanIT CompuCom team will publish our results annually.