



PCI Compliance Services Managed Security & Professional Services



Complying with industry standards is an unavoidable business cost. However, poorly managed compliance programs can cost more than they should and still result in public security incidents that leverage inadequate security architectures and risk management processes. Together, incidents and deficient compliance can combine to erode consumer confidence, depress market values, and lead to sanctions, liability and recovery costs.

We Can Help

We provide consulting and managed services to comply with the payment card industry's (PCI) security standards, while preventing incidents and minimizing costly damage. Our PCI services work with CompuCom's retail services to minimize your cost and complexity of operations:

- ▶ Need to reduce costs and meet compliance reporting statutes?
- ▶ Do you use a holistic approach to meeting all compliance mandates?
- ▶ Do technology challenges with wireless or securely staging card readers hinder deployment?

- ▶ We **organize** how you meet standards and implement newly mandated systems.
- ▶ We **engage** certified third parties that are familiar with our integrated processes and services to conduct assessments.
- ▶ We quickly **resolve** issues identified during an assessment or audit.
- ▶ We **monitor** and **protect** your infrastructure, recording key events and supplying reports that meet PCI standards.

CompuCom's PCI Services are modular to support the entire lifecycle or focus on specific initiatives among your online storefronts, supply chain, brick and mortar store infrastructure, or payment processing systems.

How You'll Benefit

Reduce Compliance Costs – should you allow us to integrate PCI requirements with regular IT activities, we'll establish more efficient operations and consistency — bringing you lower costs overall.

Increase Protection and Resilience – when we manage systems, we maintain software and firmware to current supported levels or initiate countermeasures — decreasing your vulnerability to attacks. Our round-the-clock monitoring and management of security and network technologies minimize incidents and increase availability.

Gain Peace of Mind – we've been delivering security and risk management services for decades. CompuCom is ISO 20000 certified and we've modeled our services after ISO 27001 and ITIL v3. Everything we do is consistent with industry best practices for efficiency and effectiveness.

PCI Partners





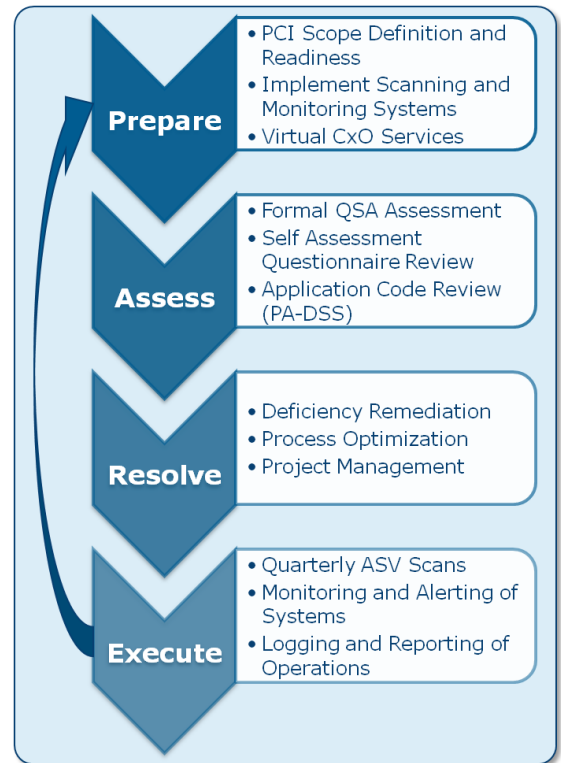
Retailers may need to comply with two PCI standards:

Payment applications used to process and retain customer payment card data using online and in-store systems must meet PCI PA-DSS requirements.

In-store and online infra-structures (server, network, firewalls) that support applications and touch payment card data must meet PCI DSS requirements.

Also, stand-alone payment card readers are subject to a third PCI standard, but this is performed by the manufacturer.

The figure at the right outlines the four ways we can help at any stage in the compliance cycle and the individual services we offer. We ensure compliance with both the Payment Application Data Security Standard for Developers (PCI PA-DSS) and PCI Data Security Standard for Merchants & Processors (PCI DSS) across the four phases.



More PCI Changes Ahead

Payment card **standards have progressed** over the past 10 years. PCI council members indicate that a **new revision** will emerge midyear **2010** as PCI revision 1.2 has been in place for some time.

A new revision means that you will need a fresh gap analysis and action plan to institute changes before deadlines. Until then, we can help you:

- ▶ Monitor and manage your infrastructure with embedded PCI compliant services
- ▶ Optimize system staging and card readers as you open and upgrade stores
- ▶ Address concerns regarding over the air encryption when using wireless
- ▶ Or manage your entire program

CompuCom and Retail

We understand retail IT operations and provide IT services for many of North America's top retailers. We've lived security and risk management for decades, having defined the first security controls that have evolved to become the global information security management system standard, ISO 27001. CompuCom is committed to helping IT departments align more closely with business goals and objectives while spending less on service delivery.

Learn more about CompuCom and our comprehensive services. Visit us online at CompuCom.com or call us at +1 800.225.1475 today.

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