



# CompuCom Enterprise Solutions: Network Discovery Service



The Network Discovery Service is a tool-based discovery and consultative analysis of the in-service networking devices in an enterprise environment, with the purpose of discovering and analyzing known and unknown assets, their configuration versions, support contract coverage, and product lifecycle status.

## Service Objectives

CompuCom's Network Discovery Services helps clients prepare for upcoming hardware upgrade/refresh initiatives by helping to document an accurate snapshot of the devices currently in service in the network and their lifecycle status. As part of this Service, CompuCom's Networking Solution Architect(s) will:

- ▶ Discover and inventory both known and unknown networking devices that are in service
- ▶ Analyze current software versions against manufacturer supported and/or recommended versions
- ▶ Determine device's hardware/software maintenance contract and OEM's product lifecycle statuses
- ▶ Provide recommendations for device standardization, replacement, refresh and/or upgrade strategies

## Service Summary

**Expert CompuCom Networking Solution Architects perform a Network Discovery on your infrastructure, create an inventory of all network devices, detail the lifecycle and support status of each device, and make recommendations .**

**For details on this and our other services, contact your Account Executive, visit us on-line at [CompuCom.com](http://CompuCom.com) or call +1 800.225.1475**

## Network Discovery and Analysis

At the start of CompuCom's Network Discovery Service, one of our Networking Solution Architects will start by meeting with you to gain an understanding of your network requirements, current challenges and objectives. The Solution Architect will then utilize a set of multi-vendor, industry standard tools to perform a network device discovery and inventory process, followed by analysis and validation of the results.

Using this inventory data, CompuCom will determine the lifecycle status of all discovered assets and identify any that may be impacted by End of Support, End of Sale, End of Engineering or End of Life scenarios. An analysis of software/firmware versions will be performed to identify any assets that may be running software the does not meet IT standards or manufacturer recommendations.

Additionally, with your permission, CompuCom will perform an analysis of all devices against your existing maintenance contracts (e.g. Cisco SMARTnet, HP Carepacks, etc.), verify the support status of each, and inform you of any devices in service that have support exposure and/or active service advisories pertaining to them.

## Deliverable

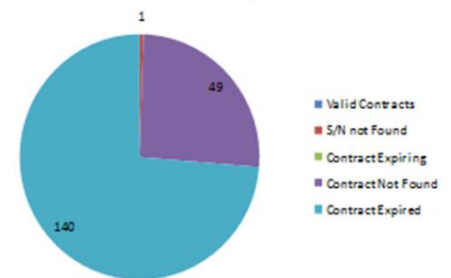
CompuCom will provide you with a detailed **Network Discovery Inventory Report** at the completion of this engagement, detailing the findings on each device in the scope of the discovery. As part of this deliverable, CompuCom will provide a series of recommendations to help you accomplish your business objectives, including, but not limited to, equipment refresh strategies, software upgrades, device standardization, architectural improvements and best practices.

Contact a CompuCom Account Executive to schedule a meeting with one of our Solution Architects to discuss how a Network Discovery Service can benefit your organization's network strategy.

IOS Product Lines by Product Type:

Product Line	# Models	# Devices	# LDoS	# EoS	# EOE	# EoCSR	# LDoS Devices
<b>Routers</b>	1	1	0	0	0	0	0
2800	1	1	0	0	0	0	0
<b>Switches</b>	7	179	80	70	58	12	12
2900	1	1	1	1	1	1	1
2960	1	1	0	0	0	0	0
3500	1	11	11	11	0	11	11
3550	1	56	56	56	56	0	0
3750	1	66	11	1	1	0	0
3750-E	1	40	0	0	0	0	0
6500	1	4	1	1	0	0	0
<b>Total</b>	<b>8</b>	<b>180</b>	<b>80</b>	<b>70</b>	<b>58</b>	<b>12</b>	<b>12</b>

Contract Summary



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