Mobility & Device Services

Consumer technology advancements are putting more and more computing and processing power in smaller and smaller footprints. Smartphones, tablets, wearables, and 2-in-1s are enabling your employees to access your information from just about anywhere – whether or not you've provided or even approved their chosen device. That access can be beneficial to the users' productivity and efficiency – but it can also open up your organization to risks and threats you never imagined in your traditional data center or end-user support models. It's time to update your strategy with a program that lays the groundwork for efficient access to enterprise applications and data while minimizing security risks and management costs.

CompuCom can help you develop a mobility strategy that provides a good end-user experience, as well as a holistic governance structure that allows you to effectively support and manage the devices your end users are using – whether you've issued them or your employees use their own device. Our Mobility & Device Services provide a framework for securely incorporating and managing any device type – from smartphones and tablets to thin clients, laptops and desktops – into your sanctioned IT environment.

Our approach lets you source any device or service from initial procurement through final disposition. We have combined our industry and operational knowledge with our proven methodology and management tools in a wide variety of client environments. You'll be able to modernize your end-user services while seamlessly integrating and adapting to your mobility requirements. Our Mobility & Device offering also integrates with our complete suite of End-User Enablement solutions to help you address the entire spectrum of end-user and customer needs around devices, applications, and mobility.

Mobility & Device Services include:
- Provisioning
- Hardware Management
- Operating Environment Management
- Depot & Disposition

Secure, Anytime, Anywhere Access to Your Devices

Develop an integrated strategy for managing the complete lifecycle of a wide array of desktop clients and mobile devices from initial system and network integration through final disposition.

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Provisioning

Many organizations find that the initial set-up and rollout of new devices represents a large portion of their TCO. Plus, many companies don't have the in-house skills or experience initiating and managing mobile and wireless platforms. CompuCom Provisioning Services can assist you with the initial configuration, integration, and staging services for multiple end-user systems and platforms. We can make sure systems are online with wireless carriers, and help optimize expense and subscription service management.

Hardware Management

The nature of mobile devices makes it difficult to know their precise location and status. That's critical for basic hardware ROI, but also for the security of the data and applications the device can access. Our Hardware Management Services can help create the initial inventory of all assets, track their status and disposition, manage any changes or additions to the inventory, and provide reporting and tracking allowing you to analyze your current investments and exposures.

Operating Environment Management

Ongoing updates and maintenance can often bog down an end-user support organization with a dizzying array of patches, upgrades, configurations, and applications across multiple devices, user groups, and locations. CompuCom can help manage the complete operating environment of your end-user assets through the development and ongoing management of all device-related issues, keeping your in-house team focused on strategic projects.

Depot & Disposition

Desktops and devices in need of repair—or that have reached the end of their usefulness—need to be exchanged, repaired, or phased out of the organization in order to close the books on their management and support costs, and also on their risk and exposure to the organization. Our Depot & Disposition Services verify that devices are repaired, returned or destroyed in the safest, most ecological manner, as well as cleared of any sensitive information.

Learn more about CompuCom and our comprehensive services. Visit us online at CompuCom.com or call us at +1 800.225.1475 today.

With CompuCom Mobility & Device Services, you'll be able to:

- Increase users' productivity, satisfaction, and opportunities for collaboration

- Effectively manage and secure all devices, including Bring Your Own Device (BYOD) and Bring Your Own Computer (BYOC), within your organization

- Stay ahead of changing device types, policies, and security issues

- Maximize IT resources and drive unnecessary costs out of your device-management practices

About CompuCom

Dallas-based CompuCom Systems, Inc. is a leading provider of end-user enablement, service experience management, and cloud technology services to Fortune 1000 companies. CompuCom partners with enterprises to develop smarter ways they can work, grow and produce value for their business. Founded in 1987, privately held CompuCom has approximately 11,500 associates and supports more than 4 million end users in North America. For more information, visit www.compucom.com.

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