

RETAIL CONSULTING PROJECTS

OUR CONSULT-IMPLEMENT-OPERATE MODEL PROVIDES FLEXIBLE PROJECT BASED SERVICES FOR UNIQUE CLIENT NEEDS

Retailers know new technology transforms the customer experience, drives sales, and brings strategic growth, but implementing change is often a daunting challenge. Whether it's a large or small project, CompuCom® takes away the stress - delivering top-quality projects on time and on budget.

From remodeling your store to providing expertise in implementing new technology, cabling, networking, and IT infrastructure, CompuCom can help you with all your business needs. It's one of the many reasons why seven of the nation's top ten retailers depend on CompuCom for retail consulting and implementation capabilities in everything from food and beverage to sporting goods.

CompuCom has completed over **3,000 new site builds** and over **1,200 full remodels** for large U.S. retailers and **125 new stores** in Canada.

OUR RETAIL CONSULTING SERVICES PORTFOLIO:

MyStore

A store remodel through MyStore offers fast refreshes and relaunches with lower rollout costs, fewer delays, and a happier and more productive workforce armed with the latest technology.

- Project management for on-time and on-budget store opening and closing
- Point of sale refresh and upgrades
- Hardware and peripheral procurement, installation, logistics, and configuration

Short-term projects

- PCI compliance
- Site survey - retail asset inventory assessment
- Account service improvement
- Peak season readiness and device health assessment

Windows endpoint management

- Configuration and software/firmware installation/updates
- Windows migration device deployment

Cabling and network infrastructure

- CompuCom Cabling Service helps clients manage their on-site cabling work and simplify their communications and designs. We provide a single point-of-contact, single invoices, and single escalation point.
- Low voltage power cable, network cables

Productivity and collaboration

- Unified telephony
- Mobility
- IoT
- Digital signage, Audio-visual

IT service management

- ServiceNow assessment
- Implementation

Consulting projects

- Microsoft solutions
- Network assessment and design
- Data center assessment and cloud migration
- Design Thinking workshop

Our methodology

- CompuCom's Project Management Office Framework is based on the Project Management Institute (PMI) standards and our experience delivers projects on time, on budget, and with high quality. We leverage our extensive project experiences and combine it with the best practices and tools. We ensure internal and external governance to make sure all goals are communicated and reached.

“Customer-centric merchandising and marketing help retail CIOs navigate the challenges along the path from product to customer centricity in order to enable success.”

- Gartner¹

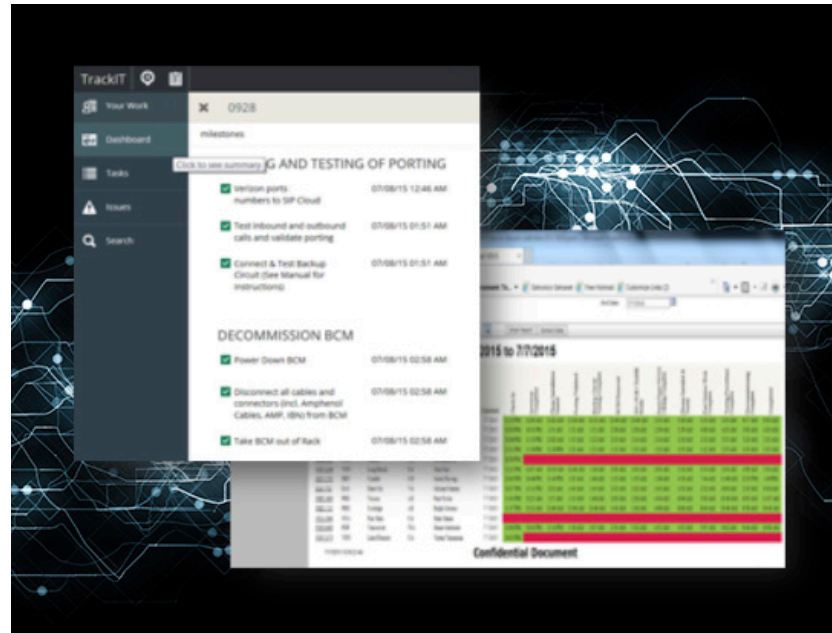
WE HAVE THE BEST TOOLS

Our hosted, web-based proprietary application, TrackIT – for task management and collaboration with industry standard technology – provides a single point of record for all project participants.

TrackIT:

- Supports all aspects of large, medium and large project execution from data capture to executive reporting.
- Reduces the need for emails and phone calls and helps manage projects with quicker visibility of issues, while facilitating coordination and collaboration.

The dashboard displays key performance indicators on projects and progress, while highlighting problems that need attention. It's online and updated in real time as processes occur and change. Think of it as a one-stop-shop for the PMO team with an emphasis on self-service to reduce the number of emails and phone calls.



WE PROVIDE EXCEPTIONAL TECHNOLOGY EXPERIENCES

CompuCom stays on the forefront of technology innovation so that you can too. Learn more about CompuCom and how our comprehensive solutions and services can benefit your organization. Call us at **1-800-350-8430** or visit us online at CompuCom.com.

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1. [Gartner - Retail Industry Research Focuses on Digital Business Transformation](http://www.gartner.com/press-releases/2018/07/20/retail-industry-research-focuses-on-digital-business-transformation)