



TRAVIS REDINGTON

SENIOR DIRECTOR OF OPERATIONS

Professional Summary

Exceptional Operations Manager focused on Supply Chain Operations. Reliable team player committed to building high-performing teams and skilled at seeing the “big picture” while still also focusing on the details. Expertise in business development and streamlining processes and systems with a focus on cutting costs without affecting the quality of products and services. A proven leader with strong problem solving and exceptional communication, organizational and presentation capabilities. Transforms high-potential staff into outstanding leaders who demonstrate the creativity and savvy that is critical to operational success.

Skills

- Budgeting and finance
- Supply chain and resource management
- ITIL Certified
- Warehouse management systems
- Natural mentor
- Client assessment & analysis
- Logistics management
- Cisco Certified
- Network Administrator
- Results-oriented

Professional Experience

CompuCom Systems, Inc. • January 2012 – Present

Senior Director of Operations • Paulsboro RTP, NJ NC

- Overall management of North American facilities in New Jersey, Mexico and Canada
- Coordination of site-to-site alignment to ensure all functional areas are moving in the same direction and coordinating/acting as one, towards a common vision
- Financial responsibilities for P&L, OPEX, CAPEX, & headcount models for 300+ associates
- Assist Finance team and executive leadership with creating annual budget for each location
- Oversee operational and business planning, forecasting models, operational strategies, tactical roadmaps, ROI, Tier 1 & Tier 2 metrics, and KPI's
- Drive operational improvements by implementing and managing a culture of process optimization
- Develop efficiencies that improve overall processes to reduce costs while maintaining best in class service and delivery
- Mentor and develop senior managers, engineers and supporting team members.
- Managing quality & environmental programs to the ISO9001 and ISO 14000 standards
- Design facility plans to optimize facility footprints that maximize technician throughput
- Sets challenging cross-functional goals that support the organizational strategic priorities

Network Specialist • January 1996 – January 2012

- Managed the installation, upgrade and repair of hardware/software to support a staff of 500+ including user administration
- Responsible for procurement, configuration, and support of network gear, desktops, laptops, mobile devices, servers, access points, accessories, cabling, media, software, and printers
- Managed Data Centers supporting Corporate, Production, and Customer networks.
- Environments included Ethernet, VPN, Wireless, WIFI to cellular, and Telxon



- Maintained customer servers and infrastructure gear including wan links to ensure network connectivity for storage, data transfer and management with an overall downtime average of less than 1% per year
- Responsible for data protection and recovery plans for the facility including UPS, AC units, and generator support
- Assisted in planning business continuity and disaster recovery solutions
- Prepared operations reports, documentation and Visio diagrams for the design and evaluation of current and future network development

Education

- **ITIL Certification**
- **Cisco Certified Network Administrator**
- Gloucester County School of Technology
- Gloucester County College